

Joburg's guide to viewing your municipal account online



Step 1: Process to register on e-Services

Log on to <https://eservices.joburg.org.za>
Select the **Register** link
Complete the registration form
A confirmation email will be sent to the email address. Click the link to confirm your registration.

Having trouble?

If you cannot register, please forward your ID number. You may already be registered.

Step 2: View and download your account

Logon to the eService website (After registration)
Select the e-Statements link > Overview
Insert your account number and pin number.
To view your statement and print it from the website, select the STATEMENT link.

Step 3: Replace the post box with the inbox

To change your email address or choose the way you want to receive your statement - select VERIFY/UPDATE YOUR STATEMENT DELIVERY link · You can now also VERIFY/UPDATE your payment due date.