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Johannesburg Water

REQUEST FOR QUOTATION

QUOTATION DATE
7 DAYS

PAGE NO.	
CLOSING DATE AND TIME	
05-Aug-20	16H00
Date of Issue	
29 July 2020	
VALIDITY	
60: DAYS	

INITIATING DEPARTMENT	INITIATOR
FINANCE	Reuben Molekoa
QUOTATION REFERENCE	COLLECTIVE NO.
JW158MS TRACING TOOL 29-05 AUG	
QUOTATION REQUESTED FROM	

QUOTATIONS WILL BE EVALUATED ON THE 80/20 POINT SCORING SYSTEM.80 POINTS WILL BE ALLOCATED TO PRICE AND THE REMAINING 20 POINTS WILL BE ALLOCATED FOR BBBEE AND PREFERENTIAL PROCUREMENT

QUOTATIONS MUST BE EMAILED TO:musa.shikwambana@jwater.co.za
PLEASE ATTACH BBBEE/SWORN AFFIDAVIT ON YOUR RESPONSE
ng to RFQs should use their own
er head not JW RFQ.

JW Contact Person: MUSA SHIKWAMBANA

Telephone Number: 011 688 1457 EMAIL: musa.shikwambana@jwater.co.za

ITEM NO.		BRAND NAME OFFERED	UOM	QTY REQUIRED	PRICE QUOTED EXCL. OF V.A.T.	DIS
	REQUEST FOR QUOTATION: APPOINTMENT OF THE ITC COMPANY TO ASSIST WITH TRACING TOOLS TO TRACE CLIENTS FOR COLLECTION OF DEBTS					
	The service provider must submit a proposal highlighting the following information					
	Profile of the organisation					
	Customer contact details					
	Contact details (Telephone and Cellphone)					
	Email address					
	Physical address					
	Customer's Employer Details					
	Work Telephone No.					
	Company Name					
	Business Details					
	Directors details					
	Telephone no					
	Cellphone no					
	Email address					
	Physical address of the business					
	For more information please phone on: 011 688 1406					

SUPPLIER DETAILS		CONDITIONS
OFFICIAL STAMP	AUTHORISED BY:	1. QUOTATIONS RECEIVED AFTER CLOSE OF BUSINESS ON THE CLOSING DATE WILL NOT BE ACCEPTED.
	SIGNATURE:.....	2. QUOTATIONS WITHOUT BRAND NAMES WHERE REQUIRED WILL NOT BE ACCEPTED
		3. PRICES QUOTED MUST BE AS PER THE UNIT INDICATED AND BE EXCLUDED OF VAT
		4 QUOTATIONS WITHOUT THE SUPPLIER'S AUTHORISED SIGNATURE WILL NOT BE ACCEPTED.

DATE:.....

5 ACCEPTANCE OF A QUOTATION WILL BE SUBJECT TO JOHANNESBURG WATER'S SUPPLY CHAIN POLICY

SPECIFICATION TO PROCURE ITC TRACING TOOL

1.1 BACKGROUND

Johannesburg Water (JW) was incorporated on 21 November 2000 and commenced business on 1 January 2001. The entity is wholly owned by the City of Johannesburg. JW is mandated to provide water and sanitation services to the residents of Johannesburg. It supplies water and sanitation services to an area stretching from Orange Farm, in the south, to Midrand in the north, Roodepoort in the west and Alexandra in the east. The entity operates within six operating regions with ten network depots and six wastewater treatment plants and employs in the region of 2 500 people. The entity supplies on average 1 572 Ml/day of potable drinking water, procured from Rand Water, through a distribution network of 11 896 km, 122 reservoirs and water towers, 37 pump stations. The spent wastewater is then collected and reticulated via 11 413 km of wastewater network and 36 sewer pump stations. A total of 864 Ml/day of sewage is treated at its six wastewater treatment works of which two are fitted with biogas-to-energy plants, which convert methane gas to energy.

The JW debtor's book is R14 billion as at 30 June 2020 with an average of 22 000 number of debtors. The majority of the JW business is via conventional water meters, with only a very small component of the customers on prepaid meters. Debtors collections are centralised at CoJ, however JW has dedicated water accounts for which the credit control is managed at JW.

1.4 SERVICE REQUIRED

Johannesburg Water requires the services of an ITC tracing tool as part of its credit control process. The tool should provide at a minimum the following current and accurate information:

Private consumers

1. Client's contact details, telephone and Cellphone numbers.
2. Physical address

3. Email address
4. Employer's contact details

Business consumers

1. Directors Contact details
2. Telephone numbers
3. Cellphone numbers
4. Physical address
5. Email address

The relevant rate per enquiry should be quoted.