

WATER RESTRICTIONS IN JOHANNESBURG



The City of Johannesburg is required by the Department of Water and Sanitation to reduce its water usage by 15% with immediate effect, as water levels at our source (Integrated Vaal River System) have dropped to alarming levels. This mandatory mitigation measure on water usage has been triggered by on-going drought and unusual warmer conditions.

Interventions in place to help reduce high water usage:

1 Level-2 **water use restrictions** according to section 44 (3) of the Water Services By-law states that consumers are compelled:

- Not to water their garden between 06:00 and 18:00;
- Not to use irrigation systems, only a hand held hosepipe or bucket is permitted during watering times;
- Not to fill swimming pools with municipal water;
- Not to use hosepipes to wash their cars or to clean paved areas and driveways with water.

3 Implementation of **water supply restrictions** through reduction of outflows from our reservoirs will take place during off peak times (20:00 – 04:00) in selected areas daily. The Johannesburg Metro Police Department (JMPD) will be issuing fines for non-compliance. Residents can report on non-compliance by phoning their 24/7 line **011 758 9650**.

2 **Water demand restriction tariffs** on domestic users effective on water usage from September 2016:

Kilolitres per connection per month	Normal Tariff (R/kl)	Level 2- Water Restrictions Tariff		
		% Increase	R' Increase	(R/kl)
0-6	Free	0%	R 0.00	Free
> 6-10	R 7.14	0%	R 0.00	R 7.14
>10-15	R 12.07	0%	R 0.00	R 12.07
>15-20	R 17.65	0%	R 0.00	R 17.65
>20-30	R 24.03	10%	R 2.40	R 26.43
>30-40	R 25.81	20%	R 5.16	R 30.97
>40	R 32.27	30%	R 9.68	R 41.95

For more information and water saving tips visit www.johannesburgwater.co.za. Please subscribe on our website, to our SMS notification service for planned or unplanned service interruptions.

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